



Apollo Associated Services, LLC
Root Cause Analysis

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Apollo Associated Services Root Cause Analysis Facts

Overview Apollo Root Cause Analysis (RCA) is a method of event-based problem solving. It can be used on any problem where people interact with their physical surroundings or systems, but is most often applied to events that have undesirable outcomes. The goal of conducting a root cause analysis is to identify effective solutions that prevent problem recurrence, and uncover proactive solutions that preempt future problems.

Apollo is increasingly viewed as the global standard RCA methodology. It is used by professionals, crafts people, managers, and workers of all kinds in a wide variety of industries and disciplines.

Purpose Whether a company faces a problem, needs to improve, or is striving to achieve a goal, Apollo RCA is a proven, powerful tool. Apollo RCA enables companies to pinpoint the most thorough and effective improvements in processes, quality assurance, mission assurance, reliability, safety and health, and efficiency.

Method The Apollo RCA method teaches people that problems are nothing more (or less) than systems of cause and effect relationships. The Apollo problem-solving methodology helps people define their problems — along with the inter-relationship of the causes -- so that effective solutions can be easily found. Successful problem solvers address the causes of problems rather than the effects, then identify solutions that control one or more of the causes.

Results Companies that utilize Apollo RCA point to significant measurable results that help today's organizations succeed in a global market and improve workers' lives. These include tangible metrics like return on investment, time savings, increased uptime of assets, improved safety, and fewer regulatory issues. It's not uncommon for companies to report a return on investment worth 10 times the cost of the event being investigated.

Benefits also include more subjective outcomes like a more satisfying and safe work environment, reputation management, and a workforce that is more engaged, united and able to facilitate the needed culture change.

History Apollo RCA was founded in 1987 by Dean Gano after years of investigation experience in the nuclear industry. At the time, he found that the few existing formal problem-solving methodologies had serious flaws upon implementation. The complexity of the problems experienced in the nuclear industry, along with the significant consequences for failure, led Dean to seek out new ways to solve problems. With the input of others who shared his interest, Dean developed the Apollo method, which was initially sought out by the petrochemical industry, soon to be followed by aerospace, utilities, manufacturing and many others. Today Apollo is a global firm delivering training, consulting and investigation services in ten languages worldwide.

Website www.apollorca.com

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