

Apollo RCA Super User

COURSE DESCRIPTION

This course is designed to fit the needs of your organization and align with the goals and objectives of your Apollo RCA program. Included are modules on advanced RCA skills, reviewing Practitioner's RCA's, human error and driving behaviors, facilitator development, program payback, metrics and program design/rollout. The course will provide students with the knowledge necessary to effectively lead and implement an Apollo RCA program, as well as to, develop highly skilled facilitators. Upon successful completion of this course the student will have gained the skill set of an Apollo RCA Super User. With additional consulting and development a Super User can become the Apollo RCA Program Champion.

DURATION

1-Day (8 hrs) instructor-led class

NUMBER OF STUDENTS

5 to 10

PREREQUISITES

Mandatory: Apollo RCA Practitioner
Recommended: e-RCA™ (Foundations of Problem Solving)

APPLIED LEARNING OUTCOMES

At the end of this course students will be able to:

- Conduct analysis on complex RCA's
- Facilitate significant and critical RCA's
- Critique and review Practitioner's RCA's
- Mentor and support Apollo RCA Practitioners
- Institutionalize and manage a Total Apollo RCA program

RECOMMENDED AUDIENCE

Business or site personnel who will be actively leading the overall Apollo RCA team and anyone looking to advance their capabilities beyond the Practitioner level.



Enhancing Problem Solving Capabilities™

